



WEDDING TERMS AND CONDITIONS

1. AGREEMENT AND RESPONSIBILITY

- By paying the booking fee, you confirm that you have read, understood, and agree to these Terms & Conditions.
- The agreement is between you (the client) and Katie Adamson of Ampersand Artistry. All communication and contractual responsibility remains with the bride, regardless of who is making payment.

2. COMMUNICATION

- Email is the primary method of communication to ensure clarity and avoid lost messages.
- WhatsApp and Instagram may be used for sharing images, however all important details must be confirmed via email.
- During busy periods, response times may take a few days. For urgent queries, please send a text message.

3. BOOKINGS & PAYMENT TERMS

- Bookings may be made up to 18 months in advance.
- A non-refundable booking fee of £150 is required to secure your wedding date. Your booking is not confirmed until this payment has been received.
- Your quoted price is fixed upon confirmation and will not be affected by future price changes.
- A minimum booking value of £650 applies to Saturdays and Bank Holiday weekends from May–September. This minimum applies to bridal and wedding-party services and excludes travel, parking, early-start and additional-artist fees.
- The final balance (excluding preview appointments) is due 14 days prior to the wedding via bank transfer.

4. ADDITIONAL COSTS

- Travel is charged at £0.50 per mile from GU34. If an additional artist is required, mileage will be calculated from their postcode.
- Parking, tolls and congestion charges are additional.
- Early morning bookings before 7:00am incur a £50 per hour, per artist surcharge.
- If travel is not feasible, suitable overnight accommodation (e.g. Premier Inn or equivalent) must be provided.
- For larger bookings, an additional artist may be required. This will incur a fee of £100 per artist (or £75 where applicable), plus travel.

5. BRIDAL PREVIEW APPOINTMENTS

- Preview appointments are available Tuesday–Friday during peak seasons.
- It is recommended that previews take place 6–8 weeks prior to the wedding date, and no earlier than 12 weeks.
- Preview appointments must be paid for in full via bank transfer at least 24 hours before the appointment and are non-refundable.
- If you choose not to proceed following your preview, the booking fee remains non-refundable.

6. CANCELLATIONS

- The booking fee is non-refundable.
- Cancellations must be made in writing via email.
- The following cancellation charges apply:
 - More than 3 months before: 50% of remaining balance
 - 1–2 months before: 75% of remaining balance
 - Less than 1 month: 100% of remaining balance

7. CHANGES TO BOOKINGS

- Additional services may be added subject to time and availability.
- Reducing the number of services will still incur the original agreed cost.
- No discounts are offered for partial services.
- All booking changes must be confirmed via email.

8. DATE CHANGES

- If your wedding date changes, I will make every effort to accommodate the new date, subject to availability.
- If I am unavailable for the new date, the booking will be treated as a cancellation and the above cancellation terms will apply.
- A new booking fee may be required to secure the revised date.

9. DELAYS

- It is the bride's responsibility to ensure all members of the bridal party are ready at their allocated times.
- No responsibility is accepted for delays caused by others, including suppliers, guests or members of the bridal party.
- Unforeseen circumstances such as traffic or weather do not warrant refunds.
- In the event of a Met Office 'Red' warning, the booking may be cancelled and payments (excluding preview costs) refunded.

10. LOCATION AND SETUP

- Clear directions and a contact number must be provided.
- A suitable working area is required, including a table, seating, plug sockets and good natural light.
- Additional charges apply if multiple locations are involved (£50 per artist per move).

11. HEALTH AND SAFETY

- Services may be refused where there are health concerns, including contagious conditions, infections or severe skin irritation.
- It is the bride's responsibility to inform me of any allergies or sensitivities.
- All tools and products are sanitised in line with hygiene standards.
- Public Liability Insurance is held and can be provided upon request.

12. PHOTOGRAPHY AND CONTENT

- Images and video may be taken during preview appointments and on the wedding day for portfolio and promotional use.
- By securing your booking, you consent to this use.
- Professional images may also be requested from your photographer, with full credit given where used.

13. LIABILITY

- Liability is limited to the total value of the booking.

14. FORCE MAJEURE

- In circumstances beyond my control (including illness, severe weather or other unforeseen events), I reserve the right to make reasonable adjustments.
- Where possible, a suitable alternative artist will be arranged. If not, payments (excluding preview costs) will be refunded.

By paying your deposit and securing your date you agree to the above Terms and Conditions.
Ampersand Artistry is the working business name of Katie Adamson Hair & Makeup Artist